

SAFETY AND QUALITY

HOW WE KEEP EVERY PROGRAM SAFE, INSPECTED, AND ACCREDITED | PREPARED FOR AGENCIES AND GRANT REVIEWERS

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SAFETY INCIDENTS

ACROSS ALL PROGRAMS IN FY2026

INSPECTED EVERY MONTH

Monthly facility safety inspections with annual outside-expert review

SUPERVISED AT EVERY STEP

1 to 15 staff-to-youth ratio maintained

ACCREDITED SERVICE AREAS

CARF-accredited service areas: **Assessment and Referral**; **Case Management/Services Coordination**; **Community Youth Development**; and **Community Employment Services in Employment Supports and Job Development**, both under Workforce Development standards. Accreditation sustained across consecutive survey cycles since 2021.

QUALITY MEASURES - WHAT YOUTH AND FAMILIES REPORT

90%

of youth feel safe and supported

100%

satisfaction on resource distribution

85%

program completion rate

Inspected **every month**. Reviewed by an outside expert **every year**. Accredited across consecutive survey cycles **since 2021**.

Safety incidents in FY2026

Zero

Facility safety inspections

Every month

Outside-expert review

Every year

Staff-to-youth ratio

1 to 15

TRUE BELIEVERS COMMUNITY CONNECTIONS

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Source: TBCC safety records, facility inspection logs, and CARF accreditation reports